

KUDOS

Homewood Suites Toronto-Oakville, Canada, Nabs Award for Excellence

Homewood Suites Toronto-Oakville, which is owned and operated by Bayview Hospitality, recently received the Restaurant/Hospitality/Tourism Provider of the Year award in the 17th Annual Oakville Awards for Business Excellence. Bill Melton, BPS director for Canada, nominated the hotel for the award, which Christina Anderson, regional director of sales and marketing, accepted. Congratulations, Homewood Suites Toronto-Oakville, for your commitment to excellence and your contributions to the Oakville community!



Pictured (L-R): Daniel Schmid, operations manager; Alexandru Matei, general manager; Jeanne Blake, food & beverage supervisor; Gloria Lau, group sales coordinator; Natasha Singh, group sales support coordinator; Christina Anderson, regional director of sales and marketing; Hiran Demel, group controller; and Scott Everett, maintenance manager.

Going the Extra Mile

Homewood Suites Philadelphia-Valley Forge, PA, won the Montgomery County Chamber of Commerce's "Go the Xtra Mile for Youth" Award for outstanding contributions to The Pathway School, a private school for children with special needs in Jeffersonville, PA.

In 2008, Pathway students began a work-study program with Homewood that allowed them to work and develop social and life skills, with the goal of promoting their independence after graduation. The program was a rousing success—for everyone involved.

One student wrote in a letter, "Homewood is like a second home to me. A lot of caring people work there and are willing to help me learn different tasks."

"Little did we know when they entered our doors, they would enter our hearts and touch many of us so deeply," DOS Nicole Ream said during her acceptance speech.



Lewis the Duck at The Pathway School in Jeffersonville, PA.

Trade Show Time

Homewood Suites will represent the brand during a full schedule of conferences and trade shows this year:

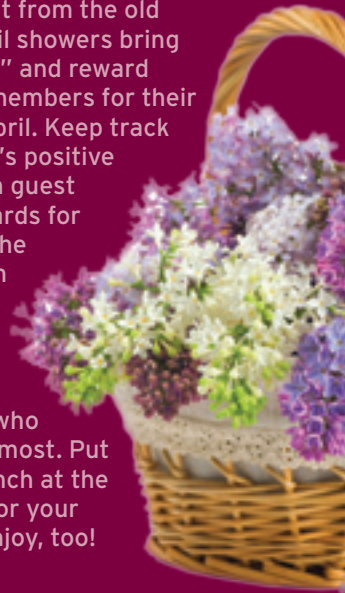
Conference	Location	Date	Audience/Industry
CHPA	Miami, FL	Mar 5-7	Corporate Housing Providers & Service Partners
GBTA Canada	Toronto, Canada	Apr 11-12	Corporate
PLRB Claims	Orlando, FL	Apr 15-18	Insurance Industry
ERC NRC	San Antonio, TX	May 9-11	U.S.-Based Corporations Specializing in Mobility
NTF	Phoenix, AZ	June 4-7	GBTA U.S. Government Association
GBTA	Boston, MA	July 22-25	GBTA
CERC	Ottawa, Ontario, Canada	Sept 23-25	Canadian-Based Corporations Specializing in Mobility

For more information, please email Kristynne.Byers@hilton.com.

TAKE A BREAK TIP

April Showers Bring...

Take the hint from the old saying "April showers bring May flowers" and reward your team members for their efforts in April. Keep track of everyone's positive mentions on guest comment cards for the rest of the month. Then present some "May flowers" to the individuals who receive the most. Put an extra bunch at the front desk for your guests to enjoy, too!



FEEDBACK

Let Us Know!

Do you have a story to share? Contact Dana Long at dana.long@hilton.com, or call +1 901 374 6889.